

ROOM & KEY CARD

When leaving the room the fridge remains active.

- Tea and coffee making facilities are replenished daily
- Two bottle (1.5L) of water on daily basis
- Minibar: Please notice the minibar list in your room

SAFE

We kindly ask that all valuables are placed in the safe inside the wardrobe, as the hotel cannot accept any responsibility for the loss of these. Please leave the safe open on departure day.

TELEPHONE

Please contact reception by dialling 8111 or 8222. Available 24/7.

To make national or international calls, please contact our reception (2 Euro/Minute). To call another room, please dial the respective room number.

RECEPTION

Our 24 hour service will assist with all general questions, and provide relevant information such as directions, limo reservations, bedding, porter service etc.

Check-in 14:00 pm, check-out 12.00 pm. Late check-out is subject to availability and with extra charge.

INTERNET

Please activate your Wi-Fi and choose JHG network - enter your room number, first name and your email address in the appropriate fields.

Remember to turn off data roaming to avoid network charges from your operator.

POOL & BEACH AREA

You will find pool/beach towels inside your room, changed upon request during your daily turndown service, please leave the towels on the bathroom floor if you require a change. Outside of this time please ring reception.

The reservation of sunbeds is not permitted, and staff is authorised to remove items from sun loungers after extended periods of non-occupancy.

LAUNDRY & DRY CLEANING

There is a laundry bag in the wardrobe, please fill out the laundry list with your items and the prices can be found in the laundry list (You can enjoy our special offer is 30 Euro per bag).



Please scan the QR code for hotel in-stay survey

RESTAURANTS & BARS

Al Nakhil

Breakfast 07:00-10:00
Lunch 12:30-14:30
Dinner 18:00-21:00

Tamerina bar (Lobby Bar)

Drinks Service 24 hours
Selection of cakes and coffee 15:00 -17:00

Cabaret Pool Bar

Drinks Service 10:00 - sunset
Ice-cream, Creps, Waffles 12:00-16:00

Food Court

Snacks 12:00-16:00

Ganzabil Pool Bar

Drinks Service 10:00 - sunset
Late breakfast 10:00-12:00
Snacks 12:00-15:00

Shisha bar

Drinks Service 15:00-24:00

Serving Shisha against 10 Euro

Café blue bar

Drinks Service 15:00-01:00
(From 24:00 - 01:00 against charge)

Chez Fritz Bar

Drinks Service 15:00-01:00
(From 24:00 - 01:00 against charge)

Beach Bar

“Food Court” at the Beach 10:00 - sunset
Hot and cold Snacks 12:00 - 15:30

Dress Code:

For dinner gentlemen are required to wear casual long trousers or smart shorts, ladies to dress modestly.

*Restaurant opening times are subject to change by management at any time depending on seasonal hotel occupancy.

A LA CARTE RESTAURANTS (19:00 - 22:00)

1 complimentary dinner per stay in one of the following a la carte Restaurants: Nino's, Amaya, MakaiTukai, Sofra, Beach Restaurant, The Grill or Aqua Restaurant.

Restaurants are located within the heart of Madinat Makadi. Please use the touch screen in the lobby to make your reservations two days in advance.

Allergies and dietary requirements - please notify Guest Relation or front office team.

ENVIRONMENTAL AWARENESS

We are extremely concerned of our environment and as such make great efforts to support in all spheres wherever possible. For more information please refer to our environmental boards and TV information channel No.1.



SERVICES

Free of Charge

- Upon request 1 day in advance book via reception:
 - Wake up call
 - Lunch/Breakfast box
 - Tennis court(Floodlight 10 Euro/hr)
- Billiard / Aerobic / Water gym
- ATMs are located in the reception, Souk Makadi, beside La Loca and in Jaz Aquaviva hotel
- Table tennis/ Mini football / Beach volleyball / Water polo
- Bocce / Darts / Table soccer / Crocket / Shuffle board

Sport & Entertainment

- Various daytime activities 10:30-12:30 and 15:00-17:00
 - Daily evening show acts and live performances
- Please refer to info boards for a full breakdown.

Jazy Kids Club

- Our Jazy Kids Club open 10:30-12:30 and 15:00-17:00 for children from 4 to 12 y.o. Kids Disco at 20:00 in the theater.
- Makadi Water World - 25 slides for adults & 25 slides for kids (daily opening hours 10h00 to 13h00 & 14h00-17h00) - food and beverages are included / shuttle bus to aqua park from (the visit of the MWW is included in the AI system according to the tour operator, with which the hotel booking was done)
- Wheelchairs (upon request and availability)
- Baby cot, baby chair, baby toilet, baby phone, kid's steps
- (all the mentioned items are upon request and availability)

Extra Charge

- Gym in El Khan beside La Loca Disco 08:00 - 20:00
- Minibar: Please notice the minibar list in your room
- Limousine service
- Doctor and Pharmacy
- Mivida spa and Mivida Beauty Salon /Sauna & Jacuzzi
- Diving Center / surf center and water sports / Golf course

TAKE CARE

- Avoid direct sunlight especially between 11:00-15:00. Temperatures can reach 45+, which might cause burns and severe dehydration.
- Drink water continuously throughout the day. Water is provided in all hotel bars. Dehydration causes upset stomach, dizziness, nausea and headaches.
- Always use sunscreen with sunblock to avoid sunburns. Wear a headgear when explored to the sun.
- Avoid sudden changes in temperature (from warm to cold and vice versa). Give your body a few minutes to get used to the Sudden temperature changes can cause health issues, please do not make your air conditioning in the room colder than 25D
- Please note that due to fire regulations, smoking of hookahs / shisha in the room is not allowed.
- The use of third-party providers outside the hotel (e.g. shops, limousines, etc.) is at your own responsibility.

**WELCOME TO THE
WORLD OF JAZ**



Please scan the QR
code for hotel in-stay
survey